

Retail Sales and Customer Services

www.people1st.co.uk - information about training in retail

www.inretail.co.uk - career tools and searching for vacancies in retail positions

www.retailchoice.com - vacancies in retail

www.callcentrehelper.com - vacancy search for customer service and call centre industries

www.retail-week.com - information about different sectors in retail, companies and events

www.instituteofcustomerservice.com - qualifications, training, information and jobs in customer services

https://nationalcareersservice.direct.gov.uk - website of the National Careers Service. Click on 'Career tools' and then 'Job Profiles'

www.getingofar.gov.uk - general information about apprenticeships

www.gov.uk/apply-apprenticeship - apprenticeship vacancies

For job/apprenticeship vacancies you could also try looking at the websites of big supermarkets, shops and high street retailers such as Tesco, Asda, Sainsbury's, Morrisons, The Co-operative, Iceland, Argos, Next, Marks & Spencer, Aldi, Lidl, Boots, Currys-PC World, John Lewis, WH Smith, Primark, Wilko, Debenhams, Matalan, Homebase and B&Q. Use Google to find their website addresses.

You could also try using **www.yell.com** to find shops, retailers and call centres near where you live.



These websites will provide you with more information about working in retail sales and customer services

For more careers information go to **www.ckcareersonline.org.uk** – the website of C&K Careers