

## Retail Sales and Customer Services

[www.people1st.co.uk/training-services/national-skills-academy-for-retail](http://www.people1st.co.uk/training-services/national-skills-academy-for-retail) – information about training in retail

[www.inretail.co.uk](http://www.inretail.co.uk) – career tools and searching for vacancies in retail positions

[www.retailcareers.co.uk](http://www.retailcareers.co.uk) – career tools and searching for vacancies in retail positions

[www.retailmoves.com](http://www.retailmoves.com) – search for vacancies and industry advice in the retail sector

[www.ismm.co.uk](http://www.ismm.co.uk) – qualifications, apprenticeships and jobs working in sales

[www.instituteofcustomerservice.com](http://www.instituteofcustomerservice.com) – qualifications, training, information and jobs in customer services

[www.callcentre.co.uk](http://www.callcentre.co.uk) – information about, and a vacancy search for, jobs in the customer services and call centre industries

<https://nationalcareersservice.direct.gov.uk> – website of the National Careers Service. Click on 'Career tools' and then 'Job Profiles'

[www.apprenticeships.gov.uk](http://www.apprenticeships.gov.uk) – general information about apprenticeships

[www.gov.uk/apply-apprenticeship](http://www.gov.uk/apply-apprenticeship) - apprenticeship vacancies

For job/apprenticeship vacancies you could also try looking at the websites of big supermarkets, shops and high street retailers such as Tesco, Asda, Sainsbury's, Morrisons, The Co-operative, Iceland, Argos, Next, Marks & Spencer, Aldi, Lidl, Boots, Currys-PC World, John Lewis, WH Smith, Primark, Wilkinson, Debenhams, Matalan, Homebase and B&Q. Use Google to find their website addresses.

You could also try using [www.yell.com](http://www.yell.com) to find shops, retailers and call centres near where you live.



These websites will provide you with more information about working in retail sales and customer services

For more careers information go to [www.ckcareersonline.org.uk](http://www.ckcareersonline.org.uk) – the website of C&K Careers